



Like most retailers, we are experiencing the impact that COVID-19 has had on manufacturing supply chains and shipping timelines. We understand the frustration this might cause and want to assure you we are doing everything we can to deliver your items as soon as possible.

Here is what we know:

- Every industry from groceries to automobiles is affected and experiencing low inventory levels and long lead times. This may be the case for your order. **We encourage you to visit or call the store directly to learn about our in-stock items available immediately.**
- Our manufacturers are working 24/7 to keep up but they are dealing with labor and material shortages, health and safety concerns, and shipping issues.
- **We can not promise nor guarantee a delivery date. We will share the timeline our suppliers are giving us at that moment, but please know that this is an estimate, not a promise or guarantee, it may change, and there is nothing we can do to speed it up.**
- Once your items arrive, our commitment is to get them to you immediately - this is the only part we can control.
- **ALL furniture stores are in the same situation** - this is an industry issue and we are all anxious for it to resolve!

We are doing our best! Thank you for your understanding and patience.